



TO OUR PATIENTS REGARDING CANCELLATIONS AND NO-SHOWS

Effective September 11, 2017, Taylor Rehab has updated our cancellation/no-show policy. If you are unable to keep your appointment, we request that you call at least 24 hours in advance to allow us to offer that time to another patient in need of treatment. Please keep in mind that not only you, but also our other patients and our staff are affected by your failure to keep appointments. Our primary goal is to help you get better. Your full participation is critical in helping you reach this goal.

The following charges will apply for cancellations and missed appointments (no-shows):

- Cancellations with less than 24 hour notice: \$25.00
- Missed Appointment/No-Show: \$25.00

These charges are not covered by health insurance benefits and are the responsibility of the patient/responsible party.

We realize that circumstances outside of your control arise on occasion and we will take this into consideration before assessing the \$25.00 fee.

Patient/Patient Guardian Signature

Date